

MEMO

To: Dr. Cole  
From: Erich Howard  
Subject: 800 Number  
Date: 1/26/00  
CC: John Gilbert

During the process of establishing the phone lines in the Governor's office, several additional numbers have appeared on the bill. Ten numbers that were not assigned to a phone were being charged to the Governor's Office. These numbers have been removed from the bill. Lisa, ITS representative, is putting a reserve on the numbers in case additional numbers are needed. The reserved numbers will not be charged to the Governor's Office.

Additionally, one 800 number was discovered that was used as the TEAM MS number. This number is still active and is being charged for usage only. Minutes charged during the last three months were as followed: October – 1257, November – 1011 and December – 870. The current rate is 0.13 per minute.

Rita has asked that an 800 number be active for constituent services calls. The 800 number could be published as the Musgrove Constituent Services line. The line needs to be directed to a current active number if it is to be used.