

## **Systems Administrator II Information Technology Services**

**STARTING ANNUAL SALARY PLUS BENEFITS: \$34,279.28**  
**DEADLINE FOR RECEIVING APPLICATIONS: September 20, 2013**

*To apply for this position, please go to the State Personnel Board website ([www.spb.state.ms.us](http://www.spb.state.ms.us)) and submit an e-application, or call 601-576-6865 to request an application.*

This is professional and technical work responsible for providing help desk assistance and troubleshooting problems with computer hardware and software. The incumbent will provide support to end users by answering questions regarding hardware and software problems and identifying and resolving problems. Incumbents at this level are also developing an understanding of local area networks and other environments through on-going maintenance and monitoring of the network environment and maintaining user accounts, security, and electronic email. The majority of time will be spent working on usual or re-occurring requests for service and problem resolution.

Experience working with Microsoft Windows 7, Microsoft Office Productivity Suite and some experience with various microcomputer applications is required. In addition, working with basic Linux Server administration, basic Windows Server administration and familiarity with VMware vSphere 5 is preferred. The incumbent will need to be detail-oriented with strong communication abilities.

### **Education and experience must meet one of the following criteria:**

- Bachelor's degree from an accredited four-year college or university in computer science, data processing, business information systems, or a related field
- Associate's degree from an accredited two-year college in computer science, data processing, business information systems, or a related field, and two years of directly related field experience
- Graduation from a standard four-year high school or equivalent (GED), and four years of directly related experience.

### **Substitution Statement:**

Related education and directly related experience may be substituted on an equal basis.

Possession of an Institute for Certification of Computer Professionals (ICCP) Certificate based on successful completion may be substituted for one (1) year of the required experience (certificate must be attached).

MDAH is an Equal Opportunity Employer.