

Received: from mercury.its.state.ms.us  
by governor.state.ms.us; Sat, 23 Dec 2000 20:50:33 -0600  
Received: from mx1.its.state.ms.us ([192.42.4.253]) by  
mercury.its.state.ms.us (Netscape Messaging Server 4.15) with  
SMTP id G61X7V00.1LZ for <governor@governor.state.ms.us>; Sat,  
23 Dec 2000 20:50:19 -0600  
Received: from mta01.usi.net (csuaim02.usi.net [209.62.128.68])  
by mx1.its.state.ms.us (8.10.0/8.10.0) with ESMTMP id eB02o1N21421  
for <governor@governor.state.ms.us>; Sat, 23 Dec 2000 20:50:01 -0600 (CST)  
Received: from msubwa67.usi.net ([209.62.154.204]) by mta01.usi.net  
with ESMTMP id <20001224024714.SKNM970.mta01@msubwa67.usi.net>  
for <governor@governor.state.ms.us>;  
Sat, 23 Dec 2000 18:47:14 -0800  
Received: (from oracle@localhost)  
by msubwa67.usi.net (8.8.8+Sun/8.8.8) id VAA06547;  
Sat, 23 Dec 2000 21:45:44 -0500 (EST)  
Date: Sat, 23 Dec 2000 21:45:44 -0500 (EST)  
Message-Id: <200012240245.VAA06547@msubwa67.usi.net>  
From: swoosh108@hotmail.com  
Subject: Joe Mama Wanted You To See This!  
To: governor@governor.state.ms.us

You're receiving a copy of this letter generated from  
PlanetFeedback.com because Joe Mama considers you  
someone who should be aware of this experience with Montgomery  
Ward.

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December 23, 2000

TO:  
Roger V. Goddu, CEO  
Montgomery Ward  
Montgomery Ward Plaza  
Chicago, IL 60671-0042

FROM:  
Joe Mama

RE: PLANETFEEDBACK INCIDENT NUMBER 408422

Dear Mr. Goddu,

I am writing to express my anger with the product safety at  
Montgomery Ward.

Let me briefly recount my experience:  
Your sweater felt very itchy on my bazooms...and it made me  
mad...and now i have a rash around my nipple...

I am a new customer of Montgomery Ward. As a result of this  
experience I definitely will not use Montgomery Ward again. I  
definitely will tell people about this matter. I believe that this  
kind of service will have a negative impact on your business.

I know that you wish to correct this situation as quickly as  
possible, so I am asking that Ur sweater does not have the itch of  
real wool...

Thank you for taking the time to read this.

Cordially,

Joe Mama  
swoosh108@hotmail.com

CC:  
Trent Lott  
Ronnie Shows  
Ronnie Musgrove  
Thad Cochran

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PlanetFeedback.com is a Web site that helps consumers focus and  
send  
their feedback directly to companies. The information enables  
companies to improve customer service and earn consumers'  
long-term loyalty.

Find out more at <<http://www.planetfeedback.com>>.

To learn more about our commitment to customer service, go to  
<<http://www.planetfeedback.com/manifesto>>.